## member charter.

We want to deliver an outstanding and inspiring experience, and see **your** customers **buying more**, from you.

"We've created an immersive programme for ambitious individuals like you & your fellow members across the world, to achieve the ultimate accolade in selling."

**KEVIN HAYLER, CEO & FOUNDER** 



## Here are our promises and commitments to you:

- You will always be heard. However quiet or loud your voice is, there will be an outlet for you to talk to us and your fellow members.
- Designed for ALL levels of confidence, we promise our programmes won't feel like a chore, and you'll receive recognised accreditations for your efforts.
- We're constantly evolving, always welcoming feedback from members, and asking your customers to rate you. Let's keep each other accountable, and you'll be able to track all your progress using your personal profile.
- We want you to feel empowered, not forced into learning. So, upgrade or downgrade at any time. We appreciate how busy work can get so it's your training, your way.
- Our three-click promise. We've ensured our platform is accessible and easy to use, so you'll be able to find what you're looking for in a maximum of three clicks.
- You will be supported and motivated the whole way, and put simply, we strive to make it fun!

## By engaging, collaborating, and learning with us, we will help you sell more, to more people. In return, we ask that you:

- Always treat everyone with courtesy and respect.
- Act with integrity and positive behaviours.
- While we encourage you to work at your own pace, please commit to attending scheduled training and coaching sessions on time.
- Respect the wider community by kindly not sharing training materials or resources externally.
- Aspire to be the best you can be, and enthusiastic to learn new skills and techniques.
- Share your successes and wins with us and your fellow members. We love hearing about great things so please do tell us so we can shout about them with you!

